

MEHRAN UNIVERSITY OF ENGINEERING AND TECHNOLOGY, JAMSHORO

MINUTES OF THE MEETING OF COMPLAINT REDRESSAL COMMITTEE (CRC) INORDER TO REDRESS THE GRIEVANCE / COMPLAINT OF M/S FAIZ SCIENTIFIC COMPANY, KARACHI ON THE TENDER INVITED FOR "PROCUREMENT OF DESKTOP COMPUTERS, MULTIMEDIA PROJECTORS & PRINTERS FOR MUET SZAB CAMPUS AT KHAIRPUR MIR'S" AS PER RULE – 31, OF SPPRA RULES, 2010 (AMENDED 2019) HELD ON TUESDAY, THE 3RD SEPTEMBER, 2019 AT 11:00 A.M. IN THE OFFICE OF THE DIRECTOR (WORKS & STRATEGIC PLANNING), MUET, JAMSHORO.

The Meeting of Complaint Redressal Committee (CRC) in order to redress the grievance / complaint of M/s Faiz Scientific Company, Karachi on the tender invited for "Procurement of Desktop Computers, Multimedia Projectors & Printers for MUET SZAB Campus at Khairpur Mir's" as per Rule – 31, of SPPRA Rules, 2010 (Amended 2019), held on **Tuesday, the 3rd September, 2019 at 11:00 a.m.** in the office of the Director (Works & Strategic Planning), MUET, Jamshoro., and the following attended the meeting:

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| 1. Mr. Saghir Ahmed Memon,
Director (W&SP), MUET, Jamshoro. | Convener |
| 2. Engr. Sikandar Ali Soomro,
Additional Manager,
Jamshoro Power Company Ltd, Jamshoro | Member |
| 3. Mr. Noor Mohammad Lund Baloch,
District Accounts Officer, Jamshoro | Member |
| 4. Engr. Halar Haleem Memon,
Chairman, Electronic Engineering Department,
MUET SZAB Campus, Khairpur Mir's. | Technical Expert |
| 5. The Representative of
M/s Faiz Scientific Company, Karachi. | Complainant |

The meeting was started with name of Allah Almighty. The Director (Works & Strategic Planning) welcomed all the members of committee for attending meeting and narrated the purpose of holding meeting. He informed that M/s Faiz Scientific Company, Karachi have lodged complaint / grievance on the on the tender invited for "Procurement of Desktop Computers, Multimedia Projectors & Printers for MUET SZAB Campus at Khairpur Mir's", therefore, in order to redress their grievance this meeting is convened as per Rule – 31, of SPPRA Rule 2010 (Amended 2019), Govt. of Sindh.

Later on the representative of M/s Faiz Scientific Company, Karachi was called in the meeting before the Complaint Redressal Committee (CRC) and was asked to express his grievance. The detailed discussions were held regarding the matter among the members and representative of the firm. Also, during the meeting the representative of the firm became aggressive. He also threatened the CRC during discussion that if they were not awarded the work then they will drag all in the court of law, which is tantamount to blackmailing and creating hindrances in Govt. works.

As such, convening Complaint Redressal Committee meeting is the prior activity, but unfortunately due to following circumstances convened by the procuring agency after award of contract.

- One member of CRC namely Mr. Ali Gohar Abro, Superintending Engineer, Education Works Department, Circle Hyderabad regretted to attend meeting, therefore, the CRC was re-notified. Copy of Notification is attached at **Flag – 'A'**.

- The representative of M/s Faiz Scientific Company, Karachi approach the members of CRC individually, expressed aggressiveness and demanded for favour.
- Due to acute demand of desktop computers by the various departments of SZAB Campus in order to fulfill PEC accreditation needs of departments, procuring agency had not sufficient time to wait for CRC meeting therefore, they awarded the contract in order to utilize funds as per instructions by the funds providing organizations i.e HEC & Govt. of Sindh.

Since, Bid Evaluation Report of the said tender was uploaded on authority website on 23-07-2019 and M/s Faiz Scientific Company, Karachi lodged their complaint on 25-07-2019. Afterwards, justification for not awarding work to complainant was conveyed by the procuring agency vide letter on 29-07-2019. Later on, the contract was awarded to successful vendor on 01-08-2019, who was best evaluated bidder.

After thorough inspection of case by the committee, it was found that the complainant i.e. M/s Faiz Scientific Company, Karachi has quoted the brand as per specs mentioned in the bid document, whereas, the successful bidder M/s Imran Electronics, Karachi quoted brand having advanced technology and their quoted brand is well known internationally acceptable commercial standards, therefore, the contract was awarded to them being the best evaluated bid which is in compliance with **SPPRA Rule – 49: Award of Contract** which clearly states that: **“The bidder with the lowest evaluated cost, but not necessarily the lowest submitted price, shall be awarded the procurement contract, within the original or extended period of bid validity”**. However, still LC has not been opened due to delay in bank procedures.

Decision:

Since, looking to the facts mentioned above contract was awarded but the LC could not be opened and in order to redress the complaint and make healthy competition among the vendors, the contract as well as whole tender be cancelled and re-invited with proper technical specifications of Desktop Computers as per SPPRA Rules, 2010 (Amended 2019), Govt. of Sindh.

Meeting ended with the vote of thanks to the chair.


Engr. Sikander Ali Soomro,
Additional Manager,
JPCL, Jamshoro
Member CRC


Mr. Noor Mohammad Lund,
District Accounts Officer,
Jamshoro
Member CRC


Mr. Saghir Ahmed Memon,
Director (W&SP),
MUET, Jamshoro
Convener CRC



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NOTIFICATION

No.Estt:(Teach):- 1381 of 2019. It is notified for the general information of all concerned that Vice Chancellor, Mehran University of Engineering & Technology, Jamshoro has re-constituted Complaint Redressal Committee consisting of the following members: -

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| 1. Mr. Saghir Ahmed Memon,
Director,
Works & Strategic Planning,
MUET, Jamshoro. | Convener |
| 2. Engr: Sikandar Ali Soomro,
Additional Manager,
Jamshoro Power Company Ltd,
Jamshoro. | Member |
| 3. Mr. Noor Mohammad Lund Baloch,
District Accounts Officer,
Jamshoro. | Member |

The Terms of References (ToRs) of the above committee shall be to address the complaints of bidders / contractors that may occur during the procurement proceedings as per SPPRA Rules, 2010 (Amended 2019), Government of Sindh.

REGISTRAR

Copy f.w.cs to:

1. All Committee Members.
2. The Secretary to Vice Chancellor, MUET, Jamshoro.
3. The Secretary to Pro Vice Chancellor, MUET, Jamshoro.
4. Master File.
5. Personal File.